



## LAS FLORES WATER COMPANY

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In July 2018, there was a drinking water standard violation in our system. Although this is not an emergency, it is our responsibility to inform our customers – what happened, what you should do and what was done to rectify this situation.

### What happened

As a condition of our drinking water permit with the State of California, the company routinely monitors for drinking water contaminants. Of the 36 samples tested for contaminants 7 showed the presence of total coliform bacteria. The standard allows for no more than 1 sample or 5 percent per month.

### What should I do

- **You do not need to boil your water or take other corrective actions.**
- **This is not an emergency.** Total coliform bacteria are generally not harmful themselves. *Coliforms are naturally present in the environment and are used as an indicator for the presence of other, potentially-harmful bacteria. Coliforms were found in more samples than allowed and this was a warning of potential problems.*
- Usually, Coliforms are a sign that there could be a problem with the system's treatment or distribution system (pipes). Whenever coliform is detected, follow-up testing is required to verify if other bacteria of greater concern, such as fecal coliform or *E. Coli*, are present. **We did not find any of these bacteria in our subsequent testing. Further testing shows that this problem has been resolved.**
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. EPA's Safe Drinking Water Hotline at 1(800) 426-4791.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

## **What was done**

Since the time this situation was identified, Las Flores Water Co. has worked closely with regulators, the sampling laboratory and our own staff to determine the exact cause and appropriate corrective measures.

Following an extensive investigation, it appears that a combination of hot weather conditions and hanging foliage at the sample locations may have caused the coliform contamination. The Company cleared foliage and disinfected sample stations. Repeat sample tests show that the problem has been resolved.

For more information, please contact William Kimberling at 626-797-1138 or [lfwc@pacbell.net](mailto:lfwc@pacbell.net).

## **Secondary Notification Requirements**

Per Health and Safety Code Section 116450(g), the Company has shared this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses).

Notification has been given to:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities)
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS**

This notice is being sent to you by Las Flores Water Company.

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**William Kimberling**  
**General Manager**  
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