



LAS FLORES WATER COMPANY

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Coronavirus (Covid-19) Update

I want to start this communication by passing on a message on the coronavirus situation and your water quality. Social and news media have been full of images of people buying cases and cases of water and we want to make one thing clear: Your tap water is clean and safe to drink, so there is no need to buy bottled water in bulk. Water treatment facilities remove and kill viruses, including coronaviruses. We would like to assure you that your drinking water provided by Las Flores remains safe and continues to meet all drinking water regulations.

We have instructed all staff to exercise proper common-sense hygiene practices including thorough washing of hands, proper coughing and sneezing etiquette, as well as staying home when sick. All these practices help fight the spread of any illness. We urge you and your family to follow all health and safety protocols issued by public health officials to prevent the further spread of this virus.

Out of an abundance of caution to prevent the spread of the virus our employees will be practicing social distancing in their interactions with customers, keeping a safe distance of at least six feet. Our office door will remain locked. We request that all payments be mailed or dropped off in outside mailbox located at 428 E. Sacramento St. Cash payments can be dropped off in the payment slot at our office. We request exact change. Any additional payment will be credited to your account. If you need a receipt for your payment, please include your email address.

If you have any questions or concerns about your water, you can contact us by phone during regular office hours. The health & safety of our customers & employees is important to us and we would like to thank you for your cooperation.

John Bednarski
President
Las Flores Water Company