



El Nino

Be Prepared * Stay Informed

10 Ways to Weather El Nino*

- 1. Create an emergency kit**
 - Include food and water to last three days to a week. Don't forget the pets
 - First aid kit and sanitation/hygiene supplies
 - Medications (over-the-counter and prescriptions)
 - Clothing and sturdy shoes
 - Tools (wrench, duct tape, fire extinguisher, durable gloves, whistle)
 - Radio (and extra batteries)
 - Cash and important documents
 - Flashlights (and extra batteries)
- 2. Check your car.** Make sure your car's tires have good tread and that your windshield wipers work well. Your headlights should always be on in the rain!
- 3. Check your house.** Clear our outdoor drains and gutters of any leaves, dirt or debris. Secure trash, recycling bins, and any other items that have the potential of blowing or floating away. Have weakened trees inspected by an arborist.
- 4. Got flood insurance?** Consider purchasing flood insurance. Most flood policies have a 30-day waiting period.
- 5. Use sandbags.** Sandbags can be utilized to help protect your home and property before a storm.
- 6. Don't risk your life.** During significant storm events, avoid waterways and flood channels which can rapidly swell and become extremely dangerous. NO PLACE outside is safe when lightning is in the area!
- 7. Have Emergency Alerts sent to your mobile phone and email.** Register at lacounty.gov/emergency, or simply search "Alert LA County" on the web.
- 8. Download "The Works",** LA County's FREE app for iPhone and Android, to report storm-related problems.
- 9. Prevent storm water pollution.** Rain washes everything into storm drains that lead to our rivers and ocean. Secure household hazardous waste with tight-fitting lids and store these items in covered areas.
- 10. Capture rainwater.** Prepare your landscaped areas to capture and retain more water by using compost. Collect rain that falls on your roof by installing rain barrels.

WHERE TO GET SAND BAGS/SAND

Fire Station #66 (Sand bags and sand): 2764 E. Eaton Canyon Drive., Pasadena, CA

Fire Station #11 (Sand bags only): 2521 N. E. Molino Ave., Altadena, CA

Fire Station #12 (Sand bags only): 2760 N. Lincoln Ave., Altadena, CA

IMPORTANT PHONE NUMBERS:

FOR ALL LIFE-THREATENING EMERGENCIES: 911

REPORT SOUTHERN EDISON POWER OUTAGES: (800) 611-1911

REPORT SOUTHERN CALIFORNIA GAS OUTAGES: (800) 427-2200

REPORT LAS FLORES WATER PROBLEMS: (626) 797-1138

"SEE SOMETHING, SAY SOMETHING" TO SHERIFF'S DEPARTMENT: (626) 798-1131

Las Flores Water Company 2016 Update

On behalf of the Las Flores Water Company, the Board of Directors extends its best wishes to all of you as we move into the New Year. Here are a few topics related to your water company that we want to share with you.

Capital Improvement Program: The Company completed two major electrical projects in 2015. Our Poppyfield pump station has been upgraded by adding a second pump, and key electrical equipment has been replaced at the Sacramento site. We continue to plan more investments in the Company's infrastructure. In 2016, we will be replacing approximately 1,200 linear feet of major pipeline in our service area. Collectively, the Company has invested more than \$2 million in new pipelines and facilities over the last 15 years without incurring any debt. While this regular rehabilitation practice has kept reliability strong, we are prepared to respond promptly and effectively to any unplanned incidents that may occur.

Water Conservation: We are pleased to report that Company shareholders have positively responded to our request to increase water conservation efforts. Since June of this year, consumption has been approximately 30 percent lower compared to pre-drought (2013) conditions. Conservation and rebate programs are still available to shareholders that make approved modifications to their residential water use needs. More information can be found at Foothill Municipal Water District's (FMWD) website: www.fmwd.com/Conservation.aspx. Additionally, FMWD will be conducting major system repairs on a key supply pipeline which supplies water to Las Flores in February. The pipeline will be completely shut down for approximately two weeks so we will need to conserve even more during this period. Additional information on the shutdown will be provided in the near future.

Water Rates: In an earlier letter, you were notified that the Company would be implementing a new tiered water rate structure. The table below shows the new rates:

Tier	Range	Rate per units consumed
1	1 to 10 HCF	\$3.32
2	10.1 to 20 HCF	\$3.65
3	20.1 to 39 HCF	\$4.19
4	39.1 HCF and greater	\$5.24

Under this approach, the first 10 HCF of monthly usage will be charged at the Tier 1 rate. One hundred cubic feet (HCF) is equivalent to 750 gallons. The second 10 HCF of monthly usage will be charged at the Tier 2 rate, and so forth. If you use 10 HCF or less, you will see an increase of less than \$1.10 per month. If you use between 10.1 and 20 HCF, you will see an increase of \$1.50 - \$4.70 per month. If you use between 20.1 and 39 HCF, you will see an increase of \$5.50 - \$22.50 per month. Usage over 39 HCF will result in increases of \$25 or more per month. The new rate structure is scheduled to go into effect beginning January 1, 2016.

If there are any questions, please feel free to call our General Manager, William Kimberling, at 626-797-1138.

John Bednarski
Board President